

SBI Singapore invites you to submit your Proposal/Financial quote for the following:

a) SCOPE OF WORK: A brief of the work scope is mentioned below:

Training Provider to provide E-learning modules that cater to the training needs of SBI Singapore ("Bank") and meet the regulatory requirements of the authorities.

b) DELIVERABLES:

- The E-learning modules (new and refresher) can be assigned to staff throughout the year.
- E-learning modules is availed via any electronic devices (Web-based access).
- The Bank is able to maintain and retrieve staff's training records for audit purposes.
- A "test and quiz" to be provided at the end of the E-learning modules.
- Availability of automation in assigning the E-learning modules.
- Allows monitoring of staff' status of completing the E-learning modules.
- Training hours on applicable modules to be eligible for accreditation by IBF for counting towards the Continuing Profession Development ("CPD") requirements for appointed representatives.
- The E-learning modules should be updated regularly with the latest regulatory developments applicable to the financial industry, including but not limited to CRS/FATCA, AML/CFT, Sanctions, PDPA, Environmental, Social and Governance (ESG), Senior Manager/Individual Accountability, MAS technology risk management, Information Security and Risk Awareness, Trade Finance and Trade Based Money Laundering.
- Eligible to meet the requirements of the Training Allowance Grant as part of MAS' initiative.
- Prompt service and support to be provided by Training Provider.
- Appropriate BCP in place to ensure no disruption of service and support to the Bank.
- Training Provider must have at least 3 years of track records in providing E-learning modules to Financial Institutions in Singapore.

c) Training Provider is to submit quotes for contract duration of:

- (i) Annual; and
- (ii) Up to 3 years (if available)

d) Time line for submission of quotes: 15th Dec 2023

e) Quotation denominated in Singapore Dollar to be submitted.

Details of Contact Persons:

Name: Mr. Philip Chen

Contact number: 6228 1109

Email: deputyhead.compliance@sbising.com

Please arrange to submit the quote in sealed cover in hard copy to the following address:

SVP – Inspection & Audit, Quality Assurance

State Bank of India

80, Robinson Road #27-01

Singapore 068898

Mobile: (65) 9106 4110

Note: The issue of this RFP does not imply that the Bank is bound to select a Bidder, as the case may be. The Bank reserves the right to reject all or any of the Bids without assigning any reason whatever.